



WE ARE MEMEBERS OF THE FOLLOWING REDRESS SCHEMES

Client Money Protection Scheme is for the benefit of our clients, typically tenants and landlords, in order to safeguard money, we hold on our clients' behalf. This is a route of redress to;



- Protect client's money, giving the client peace of mind.
- Recognised by Government, consumer and industry organisations.

A Client Money Protection scheme does not act on behalf of the letting agent. It is an independent membership body that provides the protection of client money whilst held by its members and the Scheme insures its liability for the payment of any claims.

Glenmore Property Services Ltd is a member of CM Protect Ltd (CMP). They are an introducer, appointed representative of HFIS plc.

<https://www.clientmoneyprotect.co.uk/>

The Property Ombudsman

The Property Ombudsman (TPO) scheme provides consumers and property agents with an alternative dispute resolution service for 25 years and provides consumers with a free, impartial and independent alternative dispute resolution service.



The Ombudsman's resolutions are designed to achieve a full and final settlement of the dispute and all claims made by either party.

<https://www.tpos.co.uk/>